However many minorities and migrants work in essential sectors which remained open with face-to-face contact with the public, in low paid care and retail work. Under-reporting in these sectors is likely.

Rates of repeat harassment, serious threats, thefts and workplace racism were slightly down from 2019 rates – these may be attributable to the lockdowns that allowed some people to avoid threatening environments or job loss.

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Numbers overall increased, particularly hate speech and graffiti.

Most other categories were consistent with rates of reporting in 2019, despite the lockdown.

Assaults as high as 2019, despite the lockdown for most of 2020.

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General Observations

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